

**LABOR/DELIVERY WARD OBSERVATION TOOL****COVERSHEET**

	Interviewer Name	
	District	
	Name of health facility	1 Magunga Hospital - Korogwe 2 Teule Hospital - Muheza
	Shift number	
	ID number	
	Start date	
	Start time (24 hour clock and day of the week)	
	End date	
	End time (24 hour clock and day of the week)	
	Did observer finish her observation in her shift?	1 YES                      2 NO
	Handed over observation to: (observer name)	

**ELIGIBILITY**

	I would like to ask you some questions to find out if you are eligible to participate:	
1.	How old are you? 1 15 years or older → GOTO Q2 2 Younger than 15 → terminate survey	
2.	Are you planning to give birth at this facility?	1 Yes → GOTO Q3 2 No → terminate survey

**CONSENT**

	I am going to read you a document that explains this study. Please stop me at any point and ask questions if anything is unclear. When I finish reading, I am going to ask you to sign your name to show you understand the study and agree to participate.	
	[READ CONSENT FORM AND CONDUCT CONSENT PROCESS]	
3.	Has the respondent agreed to participate?	1 Yes → GOTO Q4 2 No → terminate survey

**A. Background Characteristics**

4.	Mother's gravida	
5.	Mother's parity	
6.	Children alive	
7.	Mother's district	

8.	Mother's village				
9.	Mother's tribe				
<b>B.</b>	<b>Observation of initial client assessment</b>				
10.	Who welcomed the mother at admission?	1 Doctor 2 AMO 3 Clinical Officer 4 Nurse/midwife 5 Medical intern 6 Nursing student 7 Medical attendant 8 No one 96 Other (specify) _____ 88 DK			
11.	Was the mother accompanied by anyone to the hospital?	<table border="1"> <tr> <td>1 YES</td> <td>2 NO → SKIP TO Q14</td> <td>88 DK</td> </tr> </table>	1 YES	2 NO → SKIP TO Q14	88 DK
1 YES	2 NO → SKIP TO Q14	88 DK			
12.	If yes, who accompanied the mother? SELECT ALL THAT APPLY	1 Mother 2 Father 3 Mother-in-law 4 Father-in-law 5 Husband 6 Child 7 Other relative (specify) _____ 8 Friend 9 TBA 96 Other (specify) _____ 88 DK			
13.	What is the role of the person(s) who accompanies the mother? (Provides food, supplies, leaves at admission)				
14.	Who performed the first examination of the woman?	1 Doctor 2 AMO 3 Clinical Officer 4 Nurse/midwife 5 Medical intern 6 Nursing student 7 Medical attendant 8 No one 96 Other (specify) _____ 88 DK			

15.	Where did this first examination take place?				
16.	Was the mother accompanied by anyone other than a health care worker in the pre-labor/labor ward	1 YES	2 NO → SKIP TO Q19	88 DK	
17.	If yes, who accompanied the mother? <b>SELECT ALL THAT APPLY</b>	1 Mother 2 Father 3 Mother-in-law 4 Father-in-law 5 Husband 6 Child 7 Other relative (specify) _____ 8 Friend 9 TBA 96 Other (specify) _____ 88 DK			
18.	What is the role of the person(s) who accompanies the mother? (Provides food, supplies, leaves at admission)				
19.	What supplies did the patient bring with her for the delivery? <b>SELECT ALL THAT APPLY</b>	1 Kanga 2 Mpira wa kulalia 3 Gloves 4 Cotton 5 Razor 6 Cha ubania kitovu 7 Bomba la sindano 8 Oxytocin 9 Uzi wa kushonea 10 Nothing 96 Other (specify) _____ 88 DK			
<b>Record whether the provider carried out the following steps and/or examinations: Y = YES N = No DK = don't know NA = Not applicable</b>					
20.	Respectfully greets the pregnant woman	1 Y	2 N	88 DK	77 NA
21.	Encourages the woman to have a support person present throughout labor and birth	1 Y	2 N	88 DK	77 NA
22.	Asks woman (and support person if present) if she has any questions	1 Y	2 N	88 DK	77 NA
23.	Responds to woman's questions and concerns	1 Y	2 N	88 DK	77 NA
24.	Checks client card OR asks client her age, length of pregnancy and parity	1 Y	2 N	88 DK	77 NA

25.	Asks whether she has experienced any of the following danger signs:				
a)	Fever	1 Y	2 N	88 DK	77 NA
b)	Foul smelling discharge	1 Y	2 N	88 DK	77 NA
c)	Headaches or blurred vision	1 Y	2 N	88 DK	77 NA
d)	Swollen face or hands	1 Y	2 N	88 DK	77 NA
e)	Convulsions or loss of consciousness	1 Y	2 N	88 DK	77 NA
f)	Severe difficulty breathing	1 Y	2 N	88 DK	77 NA
g)	Vaginal bleeding	1 Y	2 N	88 DK	77 NA
26.	If mother had a previous birth, asks about the following complications during previous pregnancies. If this is the first pregnancy for the mother, skip to Q27.				
a)	High blood pressure	1 Y	2 N	88 DK	77 NA
b)	Convulsions	1 Y	2 N	88 DK	77 NA
c)	Heavy bleeding during or after delivery/hemorrhage	1 Y	2 N	88 DK	77 NA
d)	Previous C sections	1 Y	2 N	88 DK	77 NA
e)	Prior stillbirths	1 Y	2 N	88 DK	77 NA
f)	Prolonged labor	1 Y	2 N	88 DK	77 NA
g)	Prior neonatal death	1 Y	2 N	88 DK	77 NA
h)	Abortion (miscarriage)	1 Y	2 N	88 DK	77 NA
27.	Washes his/her hands before any examination	1 Y	2 N	88 DK	77 NA
28.	Takes temperature	1 Y	2 N	88 DK	77 NA
29.	Takes pulse	1 Y	2 N	88 DK	77 NA
30.	Takes blood pressure	1 Y	2 N	88 DK	77 NA
31.	Asks/notes amount of urine output	1 Y	2 N	88 DK	77 NA
32.	Tests urine for presence of protein	1 Y	2 N	88 DK	77 NA
33.	Performs general examination (e.g. for anemia, oedema)	1 Y	2 N	88 DK	77 NA
34.	Performs abdominal examination:				
	Estimates fundal height (with measuring tape or hands)	1 Y	2 N	88 DK	77 NA

	Checks fetal presentation by palpation of abdomen	1 Y	2 N	88 DK	77 NA
	Checks fetal heart rates with fetoscope/doppler	1 Y	2 N	88 DK	77 NA
35.	Performs vaginal examination (cervical dilation, fecal descent, position, membranes, meconium)	1 Y	2 N	88 DK	77 NA
36.	Informs the pregnant woman of findings	1 Y	2 N	88 DK	77 NA
<b>C.</b>	<b>Observation of 1<sup>st</sup> stage labor</b>				
37.	At least once, explains what will happen in labor to the woman and/or her support person	1 Y	2 N	88 DK	77 NA
38.	At least once, encourages woman to consume liquids/food throughout labor	1 Y	2 N	88 DK	77 NA
39.	At least once, encourages/assists woman to ambulate and assume different positions during labor	1 Y	2 N	88 DK	77 NA
40.	Supports the mother during labor in a friendly way	1 Y	2 N	88 DK	77 NA
41.	Drapes woman or gives woman something to cover her	1 Y	2 N	88 DK	77 NA
42.	Privacy assured during the examination	1 Y	2 N	88 DK	77 NA
43.	Washes his/her hands before pelvic examination of woman	1 Y	2 N	88 DK	77 NA
44.	Wears sterile or high-level disinfected gloves for vaginal examination	1 Y	2 N	88 DK	77 NA
<b>D.</b>	<b>Continuous observation of 2<sup>nd</sup> and 3<sup>rd</sup> stage labor</b>				
45.	How many women were in labor at the same time as the mother?				
46.	How many people examined the mother during the course of labor? Please list all of the cadres who examined her.	Doctor: ____ AMO: ____ Clinical officer: ____ Nurse/midwife: ____ Medical intern: ____ Nursing student: ____ Medical attendant: ____ Wengine (taja)_____			
47.	What time did the mother arrive in the delivery room? [write in 24-hour clock]	-- : --			
48.	Was the mother accompanied by anyone other than a health care worker in the delivery room?	1 YES	2 NO → SKIP TO Q51	88 DK	
49.	If yes, who accompanied the mother?	1 Mother 2 Father			

		3 Mother-in-law 4 Father-in-law 5 Husband 6 Child 7 Other relative (specify) _____ 8 Friend 9 TBA 96 Other (specify) _____ 88 DK
50.	What tasks did the person(s) who accompanied the mother into the delivery room perform?	
51.	Who was the main person who attended to the mother during labor?	1 Doctor 2 AMO 3 Clinical Officer 4 Nurse/midwife 5 Medical intern 6 Nursing student 7 Medical attendant 8 No one 96 Other (specify) _____ 88 DK
52.	Who was the main person who conducted the delivery?	1 Doctor 2 AMO 3 Clinical Officer 4 Nurse/midwife 5 Medical intern 6 Nursing student 7 Medical attendant 8 No one 96 Other (specify) _____ 88 DK
53.	Was the main person who conducted the delivery male or female?	1 Male 2 Female 88 DK
54.	Puts on clean protective clothing in preparation for birth that protects face, body, and hands from contact with fluids (minimum gloves and apron)	1 YES      2 NO      88 DK
55.	How many women were in delivery at the same time as the mother?	
<b>E.</b>	<b>Continuous observation of 2<sup>nd</sup> and 3<sup>rd</sup> stage labor</b>	
56.	Was an episiotomy performed?	1 YES      2 NO → SKIP TO Q59      88 DK

57.	Was the mother's episiotomy stitched?	1 YES	2 NO → SKIP TO Q59	88 DK
58.	If yes, was anesthesia used for the stitching of the episiotomy?	1 YES	2 NO	88 DK
59.	Did the mother receive any of the following around the time of delivery?			
	Antibiotics or any other drugs by drip	1 YES	2 NO	88 DK
	Injection or pill to stop bleeding/contract uterus after baby was born above the usual amount	1 YES	2 NO	88 DK
	Manual removal of placenta or removal of retained products	1 YES	2 NO	88 DK
	Blood transfusion	1 YES	2 NO	88 DK
	Caesarean section	1 YES	2 NO	88 DK
	Vacuum extraction (suction to pull baby out)	1 YES	2 NO	88 DK
	Other complications (specify)			
	If woman experienced any of the procedures listed above, <u>for each</u> , specify the following. If no, skip to Q63.			
60.	Procedure 1: _____			
a)	Who was the first person to recognize the <u>need</u> to act?	1 Doctor 2 AMO 3 Clinical Officer 4 Nurse/midwife 5 Medical intern 6 Nursing student 7 Medical attendant 8 No one 96 Other (specify) _____ 88 DK		
b)	Was the person who recognized the need to act the person who was attending the woman?	1 YES	2 NO	
c)	Did this person consult with anyone?	1 YES	2 NO → SKIP TO Part E	
d)	If yes, with whom did the person consult? SELECT ALL THAT APPLY	1 Doctor 2 AMO 3 Clinical Officer 4 Nurse/midwife 5 Medical intern 6 Nursing student 7 Medical attendant 8 No one 96 Other (specify) _____		

		88 DK	
e)	Who made the final decision to provide the procedure? SELECT ALL THAT APPLY	1 Doctor 2 AMO 3 Clinical Officer 4 Nurse/midwife 5 Medical intern 6 Nursing student 7 Medical attendant 8 No one 96 Other (specify) _____ 88 DK	
f)	Please provide a contextual description of the decision making process. How was the problem identified? How did the health provider(s) address the complication? When was the decision made to act?		
61.	Procedure 1: _____		
a)	Who was the first person to recognize the <u>need</u> to act?	1 Doctor 2 AMO 3 Clinical Officer 4 Nurse/midwife 5 Medical intern 6 Nursing student 7 Medical attendant 8 No one 96 Other (specify) _____ 88 DK	
b)	Was the person who recognized the need to act the person who was attending the woman?	1 YES	2 NO
c)	Did this person consult with anyone?	1 YES	2 NO → SKIP TO Part E
d)	If yes, with whom did the person consult? SELECT ALL THAT APPLY	1 Doctor 2 AMO 3 Clinical Officer 4 Nurse/midwife 5 Medical intern 6 Nursing student 7 Medical attendant 8 No one 96 Other (specify) _____ 88 DK	
e)	Who made the final decision to provide the	1 Doctor	



	procedure? SELECT ALL THAT APPLY	2 AMO 3 Clinical Officer 4 Nurse/midwife 5 Medical intern 6 Nursing student 7 Medical attendant 8 No one 96 Other (specify) _____ 88 DK	
f)	Please provide a contextual description of the decision making process. How was the problem identified? How did the health provider(s) address the complication? When was the decision made to act?		
62.	Procedure 3: _____		
a)	Who was the first person to recognize the <u>need</u> to act?	1 Doctor 2 AMO 3 Clinical Officer 4 Nurse/midwife 5 Medical intern 6 Nursing student 7 Medical attendant 8 No one 96 Other (specify) _____ 88 DK	
b)	Was the person who recognized the need to act the person who was attending the woman?	1 YES	2 NO
c)	Did this person consult with anyone?	1 YES	2 NO → SKIP TO Part E
d)	If yes, with whom did the person consult? SELECT ALL THAT APPLY	1 Doctor 2 AMO 3 Clinical Officer 4 Nurse/midwife 5 Medical intern 6 Nursing student 7 Medical attendant 8 No one 96 Other (specify) _____ 88 DK	
e)	Who made the final decision to provide the procedure? SELECT ALL THAT APPLY	1 Doctor 2 AMO 3 Clinical Officer	

		4 Nurse/midwife 5 Medical intern 6 Nursing student 7 Medical attendant 8 No one 96 Other (specify) _____ 88 DK		
f)	Please provide a contextual description of the decision making process. How was the problem identified? How did the health provider(s) address the complication? When was the decision made to act?			
<b>F.</b>	<b>Clinical Decision Making - Baby</b>			
63.	Was the baby born alive?	1 YES	2 NO → SKIP TO Q70	88 DK
64.	Is the baby still living?	1 YES → SKIP TO Q66	2 NO	88 DK
65.	If baby no longer living, how long after delivery did he/she die?	-- : --		
66.	Did the baby experience any of the following complications after delivery?			
	Trouble breathing after delivery	1 YES	2 NO	88 DK
	Infection	1 YES	2 NO	88 DK
	Trouble feeding	1 YES	2 NO	88 DK
	Jaundice	1 YES	2 NO	88 DK
	Other complications (specify)			
	If the baby experienced any of the complications listed above, <u>for each</u> , specify the following. If no, skip to Q70.			
67.	Complication 1: _____			
a)	Did any health provider respond to the complication?	1 YES	2 NO → SKIP TO Q70	
b)	Who was the first person to recognize the <u>need</u> to act?	1 Doctor 2 AMO 3 Clinical Officer 4 Nurse/midwife 5 Medical intern		

		6 Nursing student 7 Medical attendant 8 No one 96 Other (specify) _____ 88 DK	
c)	Did this person consult with anyone?	1 YES	2 NO → SKIP TO PART E
d)	If yes, with whom did the person consult? SELECT ALL THAT APPLY	1 Doctor 2 AMO 3 Clinical Officer 4 Nurse/midwife 5 Medical intern 6 Nursing student 7 Medical attendant 8 No one 96 Other (specify) _____ 88 DK	
e)	Who made the final decision to respond to the complication? SELECT ALL THAT APPLY	1 Doctor 2 AMO 3 Clinical Officer 4 Nurse/midwife 5 Medical intern 6 Nursing student 7 Medical attendant 8 No one 96 Other (specify) _____ 88 DK	
f)	Please provide a contextual description of the decision making process. How was the problem identified? How did the health provider(s) address the complication? When was the decision made to act?		
68.	Complication 2: _____		
a)	Did any health provider respond to the complication?	1 YES	2 NO → SKIP TO Q70
b)	Who was the first person to recognize the <u>need</u> to act?	1 Doctor 2 AMO 3 Clinical Officer 4 Nurse/midwife 5 Medical intern 6 Nursing student 7 Medical attendant 8 No one	

		96 Other (specify) _____ 88 DK	
c)	Did this person consult with anyone?	1 YES	2 NO → SKIP TO PART E
d)	If yes, with whom did the person consult? SELECT ALL THAT APPLY	1 Doctor 2 AMO 3 Clinical Officer 4 Nurse/midwife 5 Medical intern 6 Nursing student 7 Medical attendant 8 No one 96 Other (specify) _____ 88 DK	
e)	Who made the final decision to respond to the complication? SELECT ALL THAT APPLY	1 Doctor 2 AMO 3 Clinical Officer 4 Nurse/midwife 5 Medical intern 6 Nursing student 7 Medical attendant 8 No one 96 Other (specify) _____ 88 DK	
f)	Please provide a contextual description of the decision making process. How was the problem identified? How did the health provider(s) address the complication? When was the decision made to act?		
69.	Complication 3: _____		
a)	Did any health provider respond to the complication?	1 YES	2 NO → SKIP TO Q70
b)	Who was the first person to recognize the <u>need</u> to act?	1 Doctor 2 AMO 3 Clinical Officer 4 Nurse/midwife 5 Medical intern 6 Nursing student 7 Medical attendant 8 No one 96 Other (specify) _____ 88 DK	
c)	Did this person consult with anyone?	1 YES	2 NO → SKIP TO PART E

d)	If yes, with whom did the person consult? SELECT ALL THAT APPLY	1 Doctor 2 AMO 3 Clinical Officer 4 Nurse/midwife 5 Medical intern 6 Nursing student 7 Medical attendant 8 No one 96 Other (specify) _____ 88 DK
e)	Who made the final decision to respond to the complication? SELECT ALL THAT APPLY	1 Doctor 2 AMO 3 Clinical Officer 4 Nurse/midwife 5 Medical intern 6 Nursing student 7 Medical attendant 8 No one 96 Other (specify) _____ 88 DK
f)	Please provide a contextual description of the decision making process. How was the problem identified? How did the health provider(s) address the complication? When was the decision made to act?	
<b>G.</b>	<b>Mother-Baby Outcomes</b>	
70.	Record type of delivery	1 Spontaneous vaginal 2 Assisted (instrumented) 3 Cesarean 88 DK
71.	Record the outcome for the mother	1 Postpartum ward 2 Referred same facility 3 Surgery same facility 4 Referred other facility 5 Died 88 DK
72.	Record the outcome for the newborn	1 Normal nursery 2 Referred – same facility 3 Referred - outside facility 4 Died 88 DK

ID number: \_\_\_\_\_

**Version 4 Sept 2012**

<p align="center"><b>Observation Tool: Disrespect and Abuse Checklist</b></p> <p align="center">For each D&amp;A event, specify if the patient experienced the event, where it occurred, and any contextual information</p>							
	D&A Experience	Did this experience happen?		How many times did this experience happen? (tally)	Where did this happen? For each occurrence, list when it happened (admission, labor, delivery, post-delivery) and at what point in the labor/delivery process (labor, delivery, post-delivery)	Who performed the D&A?	Contextual notes (specific words, actions, incidents)
		Yes	No				
1	Health providers discussed patient's private health information in a way that others could hear	Yes	No		1. 2. 3. 4. 5.	1. 2. 3. 4. 5.	1. 2. 3. 4. 5.
2	Health providers shared patient's private health information with others without patient's consent	Yes	No		1. 2. 3. 4. 5.	1. 2. 3. 4. 5.	1. 2. 3. 4. 5.

3	Patient's body seen by other people (apart from health providers) during delivery	Yes	No		1. 2. 3. 4. 5.	1. 2. 3. 4. 5.	1. 2. 3. 4. 5.
4	Health providers shouting at or scolding patient	Yes	No		1. 2. 3. 4. 5.	1. 2. 3. 4. 5.	1. 2. 3. 4. 5.
5	Health providers suggesting or asking for a bribe or informal payment for better care	Yes	No		1. 2. 3. 4. 5.	1. 2. 3. 4. 5.	1. 2. 3. 4. 5.



6	Health providers threatening to withhold treatment because patient could not pay or did not have supplies (including delivery kit)	Yes	No		<ol style="list-style-type: none"> <li>1.</li> <li>2.</li> <li>3.</li> <li>4.</li> <li>5.</li> </ol>	<ol style="list-style-type: none"> <li>1.</li> <li>2.</li> <li>3.</li> <li>4.</li> <li>5.</li> </ol>	<ol style="list-style-type: none"> <li>1.</li> <li>2.</li> <li>3.</li> <li>4.</li> <li>5.</li> </ol>
7	Health providers threatening patient for any other reason	Yes	No		<ol style="list-style-type: none"> <li>1.</li> <li>2.</li> <li>3.</li> <li>4.</li> <li>5.</li> </ol>	<ol style="list-style-type: none"> <li>1.</li> <li>2.</li> <li>3.</li> <li>4.</li> <li>5.</li> </ol>	<ol style="list-style-type: none"> <li>1.</li> <li>2.</li> <li>3.</li> <li>4.</li> <li>5.</li> </ol>
8	Health providers making negative or disparaging comments about the patient	Yes	No		<ol style="list-style-type: none"> <li>1.</li> <li>2.</li> <li>3.</li> <li>4.</li> <li>5.</li> </ol>	<ol style="list-style-type: none"> <li>1.</li> <li>2.</li> <li>3.</li> <li>4.</li> <li>5.</li> </ol>	<ol style="list-style-type: none"> <li>1.</li> <li>2.</li> <li>3.</li> <li>4.</li> <li>5.</li> </ol>

9	Health providers ignoring or abandoning patient when in need or when she called for help	Yes	No		1. 2. 3. 4. 5.	1. 2. 3. 4. 5.	1. 2. 3. 4. 5.
10	Delivered without any assistance	Yes	No		1. 2. 3. 4. 5.	1. 2. 3. 4. 5.	1. 2. 3. 4. 5.
11	Tubal ligation (tying of the fallopian tubes) without her permission	Yes	No		1. 2. 3. 4. 5.	1. 2. 3. 4. 5.	1. 2. 3. 4. 5.

12	Caesarean section without patient or her relatives' permission	Yes	No		1. 2. 3. 4. 5.	1. 2. 3. 4. 5.	1. 2. 3. 4. 5.
13	Hysterectomy (getting your uterus removed) without patient or her relatives' permission	Yes	No		1. 2. 3. 4. 5.	1. 2. 3. 4. 5.	1. 2. 3. 4. 5.
14	Hitting, slapping, pushing, pinching or otherwise beating patient	Yes	No		1. 2. 3. 4. 5.	1. 2. 3. 4. 5.	1. 2. 3. 4. 5.

15	Health providers sexually harassing patient or making sexual advances (for example, inappropriate touching or sexual comments that make you feel uncomfortable)	Yes	No		1. 2. 3. 4. 5.	1. 2. 3. 4. 5.	1. 2. 3. 4. 5.
16	Rape. By rape I mean being forced to have intercourse or perform any other sexual acts against your will by someone other than your husband.	Yes	No		1. 2. 3. 4. 5.	1. 2. 3. 4. 5.	1. 2. 3. 4. 5.
17	Not providing anesthesia for the stitching of episiotomy (cutting to widen the birth canal)	Yes	No		1. 2. 3. 4. 5.	1. 2. 3. 4. 5.	1. 2. 3. 4. 5.

21	Woman or baby not allowed to leave the hospital due to failure to pay	Yes	No		1. 2. 3. 4. 5.	1. 2. 3. 4. 5.	1. 2. 3. 4. 5.
22	Other episodes of D&A not mentioned: _____	Yes	No		1. 2. 3. 4. 5.	1. 2. 3. 4. 5.	1. 2. 3. 4. 5.
23	Other episodes of D&A not mentioned: _____	Yes	No		1. 2. 3. 4. 5.	1. 2. 3. 4. 5.	1. 2. 3. 4. 5.